

Making a Difference in Housing and Homelessness Services

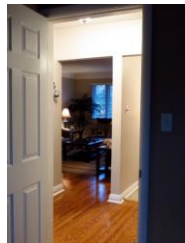
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June 9, 2015
Building Capacity Across the Spectrum OCSWSSW



Agenda

- Legislation & Programs
- Career Opportunities
- Professional principles
- Learning opportunities
- Leadership
- Community engagement
- Outcomes / positive change
- Strategic partnerships
- Complex property operations
- Growth industry
- Conclusion
- Questions



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Legislation

- Housing Service Act (HSA)
- Residential Tenancies Act



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Legislation

- Accessibility for Ontarians with Disabilities Act
- Canadian Human Rights Act
- Employment Standards Act
- Occupational Health & Safety Act
- Environmental Protection Act
- Mental Health Act
- Parental Responsibility Act
- Privacy Acts
- By-laws and Codes



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Programs

Long-Term Affordable Housing Strategy

To improve Ontarian's access to adequate, suitable and affordable housing, and provide a solid foundation on which to secure employment, raise families and build strong communities.

- Person-centred
- Partnership-based
- Locally driven
- Supportive
- Inclusive
- Fiscally responsible



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Programs



HSA	Program delivery Local Housing and Homelessness 10 Year Plans 2014- 2024
IAH	Investment in Affordable Housing
CHPI	Community Homelessness Prevention Initiative
HPS	Homelessness Partnership Strategy

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Career Opportunities

Service Manager
Community Projects
Housing First
Shelter Services
Affordable Housing
Tenant Engagement
Eviction Prevention
Property Manager
Program & Policy Analysis
Supportive Housing
Research / Education



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Career Opportunities

Various populations
Non – profit housing
Co-operative housing
Supportive housing
Homelessness
Private sector



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Professional Principles

- Client's best interest
- Respecting intrinsic worth
- Fulfill duties with integrity and objectivity
- Maintain competence
- Shall not exploit for personal gain
- Protect confidentiality



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Professional Principles

- Avoiding conflict of interest
- Reputation, honouring the profession
- Advocate for client & housing profession
- Promote excellence
- Provide adequate housing & end homelessness



Advocate for Change ✓

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Property Management Education

Distance Learning
In-class learning at Humber College
Annual Education Conference & Trade Show
Specialized training

- Property & Building Administration
- Strategic and Financial Planning for Property Managers
- Building Maintenance for Property Managers
- Human Relations for Property Managers
- + 2 electives (elective exemption program)

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Accreditation

A professional & member organization incorporated in 1976, awarding professional designation A.I.H.M. upon completion of education & work experience.

For more information visit
<https://ihmcanada.net>

**Save the Date! - 2016
40th Annual Educational
Conference**

**April 13 – 15, 2016
Sheraton Hotels &
Resort
Richmond Hill, Ontario**

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Community engagement

- Resident surveys
- Consultations
- Resident committees
- Grant applications
- Supporting volunteerism
- Housing & homelessness public forums



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Outcomes / positive change



- Housing First
- Transitional Housing
- Mental Health
- Safety & Security
- Best Practices
- Quality of Life
- Personal Growth

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Strategic Partnerships

Strategic Partnerships begin with community assessment

- Local Health Integrated Network
- Internal partnerships
- Post-secondary institutions
- Targeted partnerships
- Provider collaborative projects
- Social enterprise
- Philanthropy & public investment



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Complex property operations



Growth industry

- Aging population
- Succession planning
- End of operating agreements
- Formal / legislative training
- Affordable housing
- Economic crisis



Conclusion

- A career in the housing profession :
- connects people with their community
 - provides an opportunity to see concrete outcomes
 - see positive change
 - promote participation and self-fulfilment
 - build partnerships & innovative thinking
 - deliver best practices
 - coordinate services
 - extensive advocacy opportunities
 - personal and professional growth



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Questions?

**Building Capacity Across the Spectrum
OCSWSSW**



Thank you,
It's been a pleasure to learn
with you.

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Other Photos:

Thank you to the Institute of Housing Management - Canada
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